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**From:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>  
**Sent:** Thursday, September 3, 2020 1:36 PM  
**To:** (b)(6); Contractor Info; Name of Non-Key Personnel [redacted].com>  
**Cc:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>; Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>; Crawford, John (NIH/OD/ORS) [E] <[crawfj@ors.od.nih.gov](mailto:crawfj@ors.od.nih.gov)>  
**Subject:** [Ext] URGENT: Lack of Facial Covering -- 9/3/20

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(b)(6); [redacted]

I am alarmed to receive another complaint regarding non-compliance with facial coverings within a week of the last report.

Please look into today's case immediately and inform us with your findings. We need to respond to Dr. Fischbeck asap. Thank you.

Best regards,  
Susan Cook  
Director, Division of Amenities and Transportation Services  
National Institutes of Health

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**From:** Fischbeck, Kenneth (NIH/NINDS) [E] <[fischbeck@ninds.nih.gov](mailto:fischbeck@ninds.nih.gov)>  
**Sent:** Thursday, September 3, 2020 1:05 PM  
**To:** Sharer, Kris (NIH/NINDS) [C] <[kris.sharer@nih.gov](mailto:kris.sharer@nih.gov)>  
**Cc:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>  
**Subject:** Re: This Week's NIH Campus Food Offerings - Building 35 Cluster

Kris:

I saw another fellow preparing food without a mask at the Eurest spread by Bldg 35 today. I told him he should wear a mask, but he did not seem to take well to the suggestion.

As I mentioned last week (and said to the Eurest worker), this practice makes me disinclined to purchase food there, and I would also discourage others from doing so.